

DEKRA – Application Manager

Make an impact with your (IT) Skills

Are you curious, analytical, and energized by solving problems? Do you enjoy working with both people and technology? Then this is your opportunity to play an important role as a **Functional Application Manager** within DEKRA's international IT environment.

Helping Your Colleagues Move Forward

Behind every successful audit, test, and certification are applications that simply need to work properly. As a Functional Application Manager, you make sure that colleagues around the world can rely on these systems.

You are the link between users, IT specialists, and developers. You investigate questions and incidents, find out what is really going on, and help develop solutions that work not only today, but also in the long term.

What will your role involve

- Support users of various business applications and act as their first point of contact;
- Investigate incidents, service requests, and functional questions;
- Manage user authorizations and access rights;
- Identify recurring issues and analyse underlying causes;
- Coordinate support requests and keep users informed throughout the process;
- Translate user needs into clear requirements for developers;
- Test application changes and perform regression testing;
- Work closely with international colleagues, IT specialists, and development teams;
- Contribute to the continuous improvement of business applications and processes.

In short: you make sure technology doesn't get in the way but instead helps people move forward.

Your Profile

We are not looking for someone who already knows everything. We are looking for someone who enjoys solving problems, is curious, and gets energy from working with users.

- Mbo+ or hbo level of working and thinking, preferably with an IT background;
- You are curious about how technology works;
- You enjoy solving puzzles and tackling problems;
- You don't stop at the first solution, but want to understand why something went wrong;
- The ability to communicate easily with both users and technical specialists;
- Command of the English language;
- Knowledge of the OSI model, ITIL, IT Service Management, or SQL? That's a great advantage, but not a requirement. We consider your motivation and willingness to learn at least as important.

Here is what we offer

- Competitive salary and comprehensive benefits;
- A fully employer-paid pension plan;
- A variable profit-sharing scheme;
- Travel and remote work allowances;
- 26 vacation days for ample relaxation;
- Abundant opportunities for career growth, supported by multiple training programs;
- Engage in a challenging role within a cohesive team of proficient experts in a dynamic and international setting.

Curious about your colleagues? [Discover here](#) what they say about working at DEKRA.

More about DEKRA

DEKRA is the world's largest non-listed expert organization in testing, inspecting, and certifying according to international safety and sustainability standards. Founded in Germany in 1925, the company's mission was to inspect vehicles to ensure traffic safety. Today, we offer a wide range of services, from product safety testing, audits, and inspections to damage assessment and HSE consulting. We operate in over 60 countries to ensure safety on the road, at home, and in the workplace worldwide. [Explore all our services here](#).

We have a clear mission: as a leader in testing, certification and inspection, we ensure that products, assets, and technologies are safe, reliable, and sustainable – building trust between people and technology. And you are welcome to join! [Discover more about DEKRA here](#).

Questions?

Do you have any questions about this vacancy? Please contact Jaimie Houtters. You can reach her at or by email to recruitment.nl@dekra.com.

<https://www.dekra.nl/nl/home/>