

DEKRA – Senior Claims Accountant

Wat ga je doen

Senior Claims Accountant – Group Clean-Up & Systems Integrity

This senior role sits within our busy Claims Accounting Hub and mainly focuses on group-wide clean-up of Claims Accounting processes, data, and systems. The Senior Claims Accountant will lead efforts to tidy up, correct, and standardise Claims Accounting data and postings across multiple legal entities, including legacy items, historical claims balances, and issues arising from demergers and system migrations. The role requires strong analytical skills, a structured and hands-on approach, and the ability to identify inconsistencies, resolve claims-related accounting issues, and ensure that all Claims Accounting systems remain stable, reliable, and audit-ready.

All activities are to be carried out in accordance with all company policies and procedures as set out in the Company Handbook and elsewhere including policies on; equal opportunities, anti-bribery, health & safety, data protection and information security.

Main duties and responsibilities

- Lead clean-up activities across all Claims Accounting systems, ensuring complete and accurate accounting of claims-related transactions.
- Review and correct legacy claims data, mapping errors, historical balances, and inconsistent postings across entities.
- Support post-migration stabilisation following system changes or company demergers.
- Standardise Claims Accounting processes, documentation, and internal controls across the organisation.
- Identify root causes of recurring claims-related accounting issues and implement sustainable fixes.
- Improve system workflows and data integrity across SAP, Exact Globe, and related platforms.
- Identify opportunities for process simplification, automation, and improved efficiency.

Customer service and Teamwork

- To provide professional and effective services to internal and / or external customers, to meet customer expectations.
- To communicate courteously with internal and / or external customers by telephone, email and face to face, building positive relationships, responding to and progressing issues and queries to a successful conclusion at the earliest time.
- To speak positively and enthusiastically about the company and its products and services to ensure that a professional company and brand image is provided at all times to customers and colleagues.
- To work as part of a team to achieve the departmental standards.
- To work together with other departments within to identify any process improvements and improve standards, efficiency and profitability.

DEKRA PEOPLE VALUES

All activities are to be aligned with the DEKRA people values:

- Responsibility for Safety - Everyone at DEKRA lives up to our safety standards every day. We consider safety as a real benefit to us, our clients, our stakeholders, our families and friends. We act as role models to ensure safety – during our work and beyond.
- Entrepreneurship - Everyone at DEKRA has entrepreneurial knowledge. Creating opportunities, embracing personal responsibility and applying economic thinking are typical attitudes of our culture, deeply embedded in the DNA of DEKRA.
- Customer orientation - Everyone at DEKRA contributes to customer satisfaction. We continuously ask ourselves what makes our customers appreciate our work, and we live up to those expectations every day within the valid framework given at DEKRA.
- Integrity - Everyone at DEKRA can be expected to be sincere and honest. We follow the laws and act according to ethical principles. We honour our commitments and take personal; responsibility for our actions. We act neutrally and independently when performing our services
- Team Spirit - Everyone at DEKRA cooperates to create a positive and productive working atmosphere. Working as a team, supporting each other and sharing knowledge form the basis for our company's success and future growth. Collaboration, mutual respect and partnership characterise our actions.

DEKRA BEHAVIOURS FOR SUCCESS

All employees apply the DEKRA behaviours for success into their day to day roles:

- Give honest information, even if it is not good news
- Listen actively to internal and external partners, share insights, and act consistently
- Engage yourself and be proactive in seeking information
- Encourage each team member to make suggestions on how to improve situations and solve problems
- Recognise and celebrate successes

MEASURES

- Timely and accurate completion of clean-up and remediation activities.
- Ensure all deadlines are met that are agreed with line manager

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Dit breng je mee

Essential:

- At least 5 years of experience in different Accounting areas (AR, AP, GL)
- Experience with clean-up, data remediation, or post-migration activities.
- Intermediate Excel skills (intermediate formulas, PivotTables, data analysis).
- High attention to detail and ability to identify, analyse, and correct inconsistencies.
- Proactive, hands-on approach with the ability to meet tight deadlines.
- Ability to work independently and as part of a team.
- Strong follow-up and problem-solving skills.
- High level of confidentiality and professionalism.

Highly desirable:

- Experience with SAP R/3 FI-module.
- Experience with clean-up, data remediation, or post-migration activities.
- Experience with Exact Globe or similar accounting software.
- AAT or equivalent qualification (or working towards one).
- Experience working across multiple legal entities or international environments.
- Additional European languages.

Dit krijg je van ons

LOCATION

Flexible / Remote within Europe (with international travel as needed)

DEVELOPMENT

Development within the company in this or other roles will be dependant on the commercial needs of the business and the personal ability and drive of the job holder.

This job description describes the principal purpose and main elements of the job. It is a guide to the nature and main duties of the job as they exist currently, but it is not intended as a wholly comprehensive or permanent schedule and is not part of the contract of employment.

TO APPLY

Please submit your CV and a brief cover letter outlining your experience to katharina.haas@dekra.com

<https://www.dekra.nl/nl/home/>